

## ALAMEDA COUNTY HRC/ACCESS POINTS INFORMATION

### How can you get help?

**Call 2-1-1.** Operators have all the updates and send callers to the appropriate numbers below.

**If you are fleeing domestic violence, sexual assault or human trafficking:**

- If you are in immediate danger, call 911
- Call 211 or 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

### Contact a Housing Resource Center in Your Area

#### Oakland

Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at **510-613-0330 x2**

#### **Unsheltered Adults**

- Downtown Oakland: call BACS Coordinated Entry line at **510-658-9480**, or walk in at 629 Oakland Ave, 12-3pm Mon, Tues, Wed, Thur, Fri  
\*On 12/22/23 BACS will be hosting a holiday party at 11am. There will not be drop-in hours that day but all are welcome at the holiday party.
- West Oakland: call BOSS Coordinated Entry line at **510-844-8580**, or walk in at 2811 Adeline St. 10am-2pm Mon, Tues, Thur, Fri
- East Oakland: call EOCP Coordinated Entry line at **510-463-4601**, or walk in at 7515 International Blvd. 10am-3pm Thur, Fri

#### **Unsheltered families (with a child under 18)**

- call the Family Front Door at **510-808-7410 ext. 282**
- If you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at **510-435-2772**

#### North County (Berkeley, Albany, Emeryville)

- Unsheltered adults: contact BACS at **510-495-0131**, email [housinghub@bayareacs.org](mailto:housinghub@bayareacs.org) or walk in at 2809 Telegraph Ave, 9am-12pm, Mon, Wed, Fri
- Unsheltered families – contact Women’s Daytime Drop-in Center call **510-548-2884**, email [help@womensdropin.org](mailto:help@womensdropin.org), or walk in at 2218 Acton St. Mon, Wed, Fri 9am-2pm (Emeryville families may also contact Family Front Door - see information above)

### Mid County

- West (San Leandro and Alameda) Unsheltered adults/families: call Building Futures  
San Leandro: **510-686-2332**; Alameda: **510-201-0203**, or walk in at 1840 Fairway Dr, San Leandro, 10am – 2pm Tue or 2500 Barbers Point Rd, Alameda, 10am – 12pm Mon
- \* Drop in hours will not take place on 12/25/23 or 1/1/24; however there will be drop in hours those weeks on Thurs (12/28/23 and 01/4/24) from 10am-12pm at 2500 Barbers Point Rd, Alameda
- East (Hayward and Unincorporated) Unsheltered adults/families: call BACS at **510-247-8235**, email HaywardHRC@bayareacs.org, or walk in at 590 B Street, Hayward, 1-4pm Tue and Thur

### East County/Tri-Valley (Livermore, Dublin, Pleasanton)

- All unsheltered adults and families: Drop-in hours Wed and Thur 9am-1pm at 3311 Pacific Ave, Livermore; call Abode at **510-371-0447**

### South County/Tri-City (Fremont, Newark, Union City)

- Unsheltered adults: Drop-in hours Mon and Tues 9am-1pm 4075 Papazian Way, Fremont; call Abode at **510-330-5822**
- Unsheltered families: Drop-in hours Thurs 10-12 and 1-3pm 39155 Liberty St., Fremont, CA (Millenium Room); call Fremont Family Resource Center at 510-574-2000
  - \*On 12/28 drop in hours will be from 10-12pm only
  - 4th Thursday of the month from 1-3pm: Ohlone Career Center will provide free, meaningful workforce development, career exploration, and job search/support/placement
  - 1st, 2nd, 3rd Thursdays of the month from 10am-12pm and 1-3pm: Bay Area Legal Aid will be available for people to talk to an attorney and get information and resources
  - If an appointment is needed outside of Thursday drop-in hours, appointments can be made on other days. Call 510-574-2000 to seek an appointment.

### Transitional Aged Youth 18-24 years old (Open to all Alameda County Youth - Current Location in Oakland)

Youth are also able to go to adult and family access points.

- Unsheltered youth: Drop-in hours Tues and Thurs 1-3pm 200 Harrison Street, Oakland; call Covenant House at **510-379-1010** (ask for the Wellness Center)

*To learn about affordable housing opportunities and waitlist openings visit [Housing.acgov.org](https://www.housing.acgov.org)*